



BETSY LEHMAN CENTER

for Patient Safety and Medical Error Reduction

Approved on 2/2/2017

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MINUTES OF THE BETSY LEHMAN CENTER FOR PATIENT SAFETY AND MEDICAL ERROR REDUCTION BOARD

Date of Meeting: Thursday, October 27, 2016

Beginning Time: 3:04 pm

End Time: 4:20 pm

PROCEEDINGS

A meeting of the Betsy Lehman Center (BLC) Board of Directors was held on Thursday, October 27, 2016, at 501 Boylston Street, 5th Floor, Boston, MA.

Board members and designees present:

Alice Moore (AM), Chair

Ray Campbell (RC)

John Chapman (JC)

Emily Gabrault (EG), representing Attorney General Maura Healey

BLC Staff in attendance: Barbara Fain (BF), M.E. Malone (MEM) and Yvonne Torres (YT)

Approval of Minutes

Motion by AM to approve the August 23, 2016 meeting minutes; RC seconded. Minutes were approved by unanimous vote.

ED Report

BF provided an overview of BLC's recent activities. Discussion of the following topics:

- Patient Safety Beat monthly newsletter—analytics and general response. AM requested more detailed report at next meeting.
- Adapting BLC's Patient Safety Navigator to create an online tool to help direct consumers to the state agency best suited to respond to particular complaints and concerns related to health care. JC suggested that BLC staff reach out to Mass IT

EXECUTIVE DIRECTOR
Barbara Fain

BOARD MEMBERS
Maura Healey
Attorney General

Marylou Sudders
Secretary of Health
and Human Services

John C. Chapman
Undersecretary
of Consumer Affairs
and Business
Regulation

Ray Campbell
Executive Director,
Center for Health
Information and Analysis

personnel regarding their ongoing consumer IT initiatives. AM raised question of how closely such an initiative is aligned with BLC's mandate, and recommended further discussion with state agencies as to their capacity to integrate such a tool into their operations.

- Proposed amendments to BLC enabling statute to enable increased interagency health quality/safety data sharing and to allow BLC to establish a trust to received grant funding. RC suggested revision to specify that data-sharing would be reciprocal between BLC and other state agencies. Board members voiced support for proposed amendments, pending additional vetting by ANF and EOHHS staff.

Statewide strategic plan to improve patient safety

Discussion of BLC proposal to convene relevant state agencies and other stakeholders to develop a statewide strategic plan for improving patient safety. AM inquired about the resources that would be required for such an undertaking, identification of goals, and participants. AM and JC recommended a more narrowly focused process that could be "chunked" into more manageable steps given the many other healthcare strategic planning exercises now underway at the state level. RC talked about the need to engage stakeholders strategically. JC thought that pairing with the Health Policy Commission on such an initiative might make sense. AM raised the possibility of using the monthly Health Care Reporting Working Group as a launch pad for such an initiative.

RC made a motion to adjourn; EG seconded. Meeting was adjourned at 4:20pm.